



Lititz Mutual Insurance Company

2 North Broad Street, P.O. Box 900, Lititz, PA 17543-7007

March 22, 2011

To: All Lititz Mutual Agents.

Re: 24/7 Claims Reporting

We are pleased to announce some exciting news from our Claims Department.

[Effective immediately, Lititz Mutual is offering 24/7 claims reporting service!](#)

You and your clients can now call into our 800 line (800-626-4751) to report all new claims. During business hours, new claim calls will be transferred to the **24/7 Claims Support Unit**. After hours, calls regarding new claims will be directed to option 7 which will connect them with the **24/7 Claims Support Unit**.

If your agency website has claims contact information for your carriers, please update your website to include **800-626-4751** as the contact number for Lititz Mutual.

You should contact Scott Lutz (extension #236 or slutz@lititzmutual.com) or your Lititz marketing representative if you have any questions.

Thank you for your continued support of Lititz Mutual!

Scott Lutz – V.P. of Claims